

SERVICE AND WARRANTY INFORMATION

Oliveri®

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Service & Warranty Information

Kitchen Sink Warranty Details

All Oliveri sinks are provided with a Lifetime Manufacturer's Warranty that complies with the Competition and Consumer Act (2010) in Australia (<http://www.accc.gov.au/>). **This warranty does not cover scratching or normal wear and tear, as these are not manufacturing faults.**

Oliveri sinks are warranted to be:

- of merchantable quality—that is, goods need to reach a basic level of quality given the price of the goods and any description that is provided with the goods
- fit for the purpose or job that the consumer described to you or that are self-evident
- match any description or sample given to the consumer whether in promotional material, over the phone, in person, on a website or on labelling or packaging are free from defects and faults.

This also means that Oliveri:

- have the right to ask for proof of purchase from the consumer, for example, a receipt or credit record.

Oliveri are also not obliged to provide a refund, credit or exchange if a consumer has:

- changed their mind, decided they no longer want the goods or just don't like them, or found that goods are the wrong size or colour
- found they can buy the same or similar goods elsewhere for a cheaper price
- examined goods before buying them and should have seen any fault at that time
- had a defect drawn to their attention before they purchased goods, for example, when goods are clearly labelled as seconds or faulty. Oliveri will rectify any genuine manufacturing fault found with any Oliveri sink during normal domestic use.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Sink Service Details

Initially, please contact your sink Installer to confirm that the benchtop is level, the cut-out is correct and the sink has been installed correctly. If the installer is satisfied that the problem is not due to poor installation, please contact T2 Services Pty Ltd for assistance on:

Ph: (07) 5596 0738

Fax: (07) 5527 3353

Email: oliveri@t2services.com.au

If a warranty service call finds that the sink does not have a genuine manufacturing fault, T2 Services Pty Ltd reserves the right to pass on any callout fee to the householder.

Kitchen Tapware Warranty Details

Different warranty periods apply to different Oliveri tapware, refer to the product specification sheet to confirm which warranty period applies to each model.

All tapware purchased prior to August 2011 is subject to a 12 month parts and labour plus an additional 4 year cartridge (parts only) warranty. Note: Fitting spout-attached devices to Oliveri mixers may void warranty.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

This warranty does not cover scratching or normal wear and tear, as these are not manufacturing faults, and may be voided if the product is misused or not installed in accordance with individual installation instructions.

Oliveri Solutions reserves the right to provide a consumer with minor components (eg.-handles, aerators, buttons, dress rings and washers) as parts only to rectify a defect.

Excessive pressure above 600kpa may damage tapware and void the warranty unless Pressure Limiting valves are correctly installed by the consumer. The warranty may also be void if contamination is found in water lines. Fitting spout-attached devices to Oliveri mixers may void the warranty. The storage of chlorine or commercial based cleaning products in cupboard space under the sink may void warranty.

10 Year Warranty

This warranty is in addition to other consumer rights under Australian law set out in the Competition and Consumer Act 2010 (Act) which includes prescribed requirements for warranties against defects, which are set out in regulation 90 of the Competition and Consumer Regulations 2010.

Oliveri tapware is warranted to be free from manufacturing defects for a period of 10 years: 5 years only (parts & labour) plus an additional 5 years on the cartridge (parts only), when used in a domestic situation. Tapware cartridges sent directly to the consumer are covered by a 5 year warranty.

This means that your Oliveri tapware is warranted to be:

- (a) of acceptable quality – that is, the goods are free from defects and faults and will be of a basic level of quality given the nature and price of the goods and any statement about or description of the goods;
- (b) fit for the purpose or job described by the consumer or that are self-evident;
- (c) match any description or sample given to the consumer whether in promotional material, over the phone, in person, on a website or on labelling or packaging;
- (d) ensure facilities for repair and spare parts are reasonably available for a reasonable period after supply; and
- (e) comply with any express warranty given or made in relation to the goods.

Oliveri Solutions has the right to ask for proof of purchase from the consumer, for example, a receipt, tax invoice or credit record.

Oliveri Solutions is not obliged to provide a refund, credit or exchange if a consumer has:

- (a) changed their mind, decided they no longer want the goods or just don't like them, or found that goods are the wrong size or colour;
- (b) found they can buy the same or similar goods elsewhere for a cheaper price;
- (c) examined goods before buying them and should have seen any fault at that time; or
- (d) had a defect drawn to their attention before they purchased the goods, for example when goods are clearly labelled as seconds or faulty.

15 Year Warranty

This warranty is in addition to other consumer rights under Australian law set out in the Competition and Consumer Act 2010 (Act) which includes prescribed requirements for warranties against defects, which are set out in regulation 90 of the Competition and Consumer Regulations 2010.

Oliveri tapware is warranted to be free from manufacturing defects for a period of 15 years: 5 years only (parts & labour) plus an additional 10 years on the cartridge (parts only), when used in a domestic situation. Tapware cartridges sent directly to the consumer are covered by a 5 year warranty.

This means that your Oliveri tapware is warranted to be:

- (a) of acceptable quality – that is, the goods are free from defects and faults and will be of a basic level of quality given the nature and price of the goods and any statement about or description of the goods;
- (b) fit for the purpose or job described by the consumer or that are self-evident;
- (c) match any description or sample given to the consumer whether in promotional material, over the phone, in person, on a website or on labelling or packaging;
- (d) ensure facilities for repair and spare parts are reasonably available for a reasonable period after supply; and
- (e) comply with any express warranty given or made in relation to the goods.

Oliveri Solutions has the right to ask for proof of purchase from the consumer, for example, a receipt, tax invoice or credit record.

Oliveri Solutions is not obliged to provide a refund, credit or exchange if a consumer has:

- (a) changed their mind, decided they no longer want the goods or just don't like them, or found that goods are the wrong size or colour;
- (b) found they can buy the same or similar goods elsewhere for a cheaper price;
- (c) examined goods before buying them and should have seen any fault at that time; or
- (d) had a defect drawn to their attention before they purchased the goods, for example when goods are clearly labelled as seconds or faulty.

Tapware Service Details

If the problem represents a danger, or damage to property may occur, immediately shut off the water supply.

If the mixer tap requires servicing, please contact your plumber (preferably the one who installed it). Most problems occur due to contaminated supply lines or water pressure exceeding 600kPa.

If the Plumber is satisfied that the problem is not due to poor installation, please contact T2 Services Pty Ltd for assistance on:

Ph: (07) 5596 0738

Fax: (07) 5527 3353

Email: oliveri@t2services.com.au

Hansgrohe Warranty

If a warranty service call finds that the mixer tap is not at fault, T2 Services Pty Ltd reserves the right to pass on any callout fee to the householder.

Hansgrohe Germany is fully convinced of the exceptional quality of Hansgrohe products. For this reason, Hansgrohe, together with its local subsidiary in Oceania, grants 15 years special domestic warranty under the terms and conditions as stated below on every product sold.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law or other respective national legislation. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

In addition to the warranties implied by the Consumer Guarantees Act 1993 and The Trade Practices (Australian Consumer Law) Amendment Regulations 2010 (No. 1) all Hansgrohe products used for domestic purposes and purchased after August 1st 2010, have the following special extended warranties:

Domestic Warranty 15 Years First 10 Years: Under special extended warranty: All products and parts including hoses, chrome surfaces and replacement parts, against any manufacturing defect or design fault, Hansgrohe will - at its discretion – either rectify any defect or fault by repairing or replacing the product or part, including meeting labour costs, as required and any associated packaging or freight charges.

11 Years - 15 Years: Under special warranty: All surfaces, cartridges, head parts and thermo elements against any manufacturing defect or design fault. Hansgrohe will rectify any defect or fault by providing a replacement product or part as appropriate but labour costs and any other costs including packaging or freight charges will be the customer's responsibility. NB: Special and electronic mixers have only a 5 year warranty (battery excluded from warranty).

Commercial Warranty 10 Years Hansgrohe 10 Year Special Commercial Warranty: All Hansgrohe products used for commercial purposes and purchased after August 1st, 2010 have, subject to the conditions below, the following warranties, being additional to any warranties implied by the Consumer Guarantees Act 1993 and The Trade Practices (Australian Consumer Law) Amendment Regulations 2010 (No. 1)

First 5 Years - Commercial Special Warranty including Light Commercial Special Warranty: (Commercial is all use other than for normal residential domestic purposes, including use in non-business settings such as in public buildings, schools, and sports centers) relates to all products and parts including hoses, chrome surfaces and replacement parts, against any manufacturing defect or design fault. Hansgrohe will rectify any defect or fault by - at its discretion – repairing or replacing the product or part, including meeting labour costs and any associated packaging or freight charges.

6 Years - 10 Years - Light Commercial Special Warranty: (Light Commercial is Commercial use where the frequency of use is similar to residential domestic use e.g. private bathrooms in motels, hotels, retirement villages, hospitals), relates to all products and parts including hoses, chrome surfaces and replacement parts, against any manufacturing defect or design fault. Hansgrohe will rectify any defect or fault by providing a replacement product or part as appropriate but labour costs and any other costs including packaging or freight charges will be the customer's responsibility.

NB: Special and electronic mixers have a 5 year warranty (battery excluded from warranty).

Filter System Warranty Details

Product Specifications: The unit must only be used for a portable water source and with cold water (with a temperature range between 2 and 38°C).

Oliveri Solutions warrants to you, the first person who has purchased and used the unit ("you") that this unit is free from defects due to faulty material and workmanship in accordance with the conditions set out in this document. This warranty is provided to you in addition to your rights at law, including but not limited to your rights under the Trade Practices Act 1074 (Cth) and applicable legislation in your Australian State or Territory.

What this warranty covers:

This warranty covers defects due to faulty material and workmanship of the unit supplied to you:

- For a period of 6 years from the date of purchase in respect of the entire unit, excluding the Replaceable Elements. The Replaceable Elements are consumable components and all parts of the unit which can be replaced including but not limited to the filter or water treatment cartridge if there is a defect in the filter or cartridge. This does not include the replacement of the filter or cartridge to extend the life of the filter or cartridge. The life of the filter cartridge is affected by water quality, usage and water pressure. The warranty only extends to the original purchaser of the unit.

What this warranty does not cover:

This warranty does not cover the unit or a Replaceable Element of the unit where:

- The defect, fault or failure is attributable, or substantially attributable to misuse, abuse, accident, misapplication, neglect, freezing, oxidizing agents (including but not limited to chlorine, ozone, chloramines and other related components) or act of God;
- The unit has been in conditions which do not conform to the recommended design guidelines or has been operated in a manner which is contrary to Oliveri Solutions' printed instructions;
- The unit has not been installed in accordance with Oliveri Solutions' printed instructions and has not been installed in compliance with all applicable laws, regulations and industry standards;
- The unit has not been used in accordance with the manufacturer's instructions;
- The unit does not meet the conditions for use described in the owners manual or performance data sheet for this unit
- You use accessories or components which do not meet Oliveri Solutions' specifications as set out in the Owners Manual;
- The defect, fault or failure is due to normal wear and tear;
- The defect, fault or failure has occurred where the unit has been used reasonably or has reached its serviceable life;
- The serial or model number label of the unit is removed or defaced;
- The unit is serviced, modified, altered or repaired by an unauthorized or unqualified person

How to make a claim under this warranty:

To make a claim under this warranty you must contact Oliveri Solutions within 21 days of the defect, fault or failure occurring. Oliveri Solutions' warranty contact number is 08 8348 6444. At the time of repair or replacement under your warranty claim you must provide to Oliveri Solutions:

- Proof that you purchased the unit from an authorized retailer or dealer within the warranty time; and
- A copy of a certificate which certifies that the unit was installed in compliance with our printed installation instructions and all applicable laws, regulations and industry standards. Oliveri Solutions will only pay for repair or replacement upon receipt of proof of your purchase showing the date of purchase.

Limitation of Liability of Oliveri Solutions under this warranty:

Where a warranty exists or is implied by law, Oliveri Solutions liability is limited (to the extent that it can be limited) to repair or replacement of the faulty Replaceable Element or the unit or an equivalent unit. Oliveri Solutions may, in its discretion, choose whether it shall repair or replace any unit or Replaceable Element or Oliveri Solutions may choose to pay to you the cost of replacing the Replaceable Element or the unit or the cost of having the unit repaired. To the extent permitted by law, Oliveri Solutions assumes no liability whatsoever and disclaims all liability for direct, indirect or consequential loss, or special, general or other damage or expense caused by or arising out of:

- Any failure to install or use the unit in accordance with the Manufacturer's Instructions, the Installation and Operating manual or Oliveri Solutions' printed instructions; or
- The purpose for which you are purchasing the unit.

You acknowledge that the quality of water supplied and your water usage rate and influent water pressure may vary seasonally or over a period of time. In addition to this water characteristics can differ if the unit is relocated or the environment changes.

You acknowledge that Oliveri Solutions does not know your requirements and cannot and does not warrant that the unit is fit for the purpose for which you intend to use the unit or is appropriate for the purpose for which you intend to use the unit. Oliveri Solutions does not authorize others to assume any obligation on its behalf even if you inform them of the purpose for which you intend to use this unit.

WARNING Oliveri Solutions does not recommend making alterations to your existing plumbing to accommodate this filter system. If you wish to modify existing plumbing you must comply with AS 3500 and use a licensed plumber. Where internal water pressure exceeds 860 kPa a Watermark approved Pressure Limiting Valve must be installed prior to the filter system.

WARNING The contaminants or other substances removed or reduced by this water treatment system are not necessarily in your water supply. Do not use with water that is microbiologically unsafe or of an unknown quality without disinfection before or after the system.

IMPORTANT This filter is designed to be used with mains/city water supplies.

CAUTION Safely isolate the water supply prior to installing the filter system to avoid injury and property damage.

Accordingly, you may find that with new kitchen tapware the braided flex hose supplied with the new kitchen tap has a rubber internal. This rubber internal may, in some instances, cause taste and odour issues when the filtered water first comes into contact with the hose.

Should this occur then flush the filtered water through the hose over a period of time to remove taste and odour issues.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have all the goods repaired or replaced if the good fails to be of acceptable quality and the failure does not amount to a major failure.

Further warranty details specific to each filter product can be found in the Owner's Manual provided in the kit or on the filter product page under the 'Downloads' tab.

Kitchen Accessory Warranty Details

All Oliveri kitchen accessories are provided with a 12 month warranty.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Bathroom Tapware Warranty Details (excludes sensor taps)

Oliveri bathroom tapware is warranted to be free from manufacturing defects for a period of 15 years: 15 years cartridge; 10 years body; 5 years seals, tails, fittings, aerators; 1 year finish and labour, when used in a domestic situation.

This warranty does not cover against normal wear and will be voided if the product is misused or not installed in accordance with the instructions supplied. Note: Fitting spout-attached devices, including water filters, to this mixer will void the warranty.

In the event this product is rendered obsolete and a replacement is required, Oliveri Solutions reserves the right to supply a product of equal substitution at their discretion.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Service Details

If the problem represents a danger, or damage to property may occur, immediately shut off the water supply.

If the product requires servicing, please contact your installer (preferably the one who installed it).

Most problems occur due to contaminated supply lines or water pressure exceeding 500kPa. Unscrew and clean the spout aerator periodically – especially if you notice a drop in water pressure.

If the installer is satisfied that the problem is not due to poor installation, contact T2 Services Pty Ltd for assistance on:

Ph: (07) 5596 0738

Fax: (07) 5527 3353

Email: oliveri@t2services.com.au

If a warranty service call finds that the product is not at fault, T2 Services Pty Ltd reserves the right to pass on any callout fee to the householder.

Bathroom Sensor Tapware Warranty Details

Oliveri warrant that the sensor tap will be leak-free and drip-free for 5 years under normal use, and the Product's control box (which houses the hydraulic system) and finish will be free from defects in material and manufacturing workmanship (but only so long as the Original Consumer/Commercial Purchaser continues to own the dwelling or premises).

The warranty on all other components of the Product, including but not limited to the electronics box, spout and lenses, runs for: (1) five years from the date of purchase for an Original Purchaser; or (2) one year from date of purchase for an Original Commercial Purchaser (but only so long as the Original Consumer/Commercial Purchaser continues to own the dwelling or premises).

This warranty does not cover against normal wear and will be voided if the product is misused or not installed in accordance with the instructions supplied. Note: Fitting spout-attached devices, including water filters, to this mixer will void the warranty.

In the event this product is rendered obsolete and a replacement is required, Oliveri Solutions reserves the right to supply a product of equal substitution at their discretion.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Service Details

If the problem represents a danger, or damage to property may occur, immediately shut off the water supply.

If the product requires servicing, please contact your installer (preferably the one who installed it).

Most problems occur due to contaminated supply lines or water pressure exceeding 500kPa. Unscrew and clean the spout aerator periodically – especially if you notice a drop in water pressure.

If the installer is satisfied that the problem is not due to poor installation, contact T2 Services Pty Ltd for assistance on:

Ph: (07) 5596 0738

Fax: (07) 5527 3353

Email: oliveri@t2services.com.au

If a warranty service call finds that the product is not at fault, T2 Services Pty Ltd reserves the right to pass on any callout fee to the householder.

Vanity Basin Warranty Details

Oliveri bathroom basins are warranted to be free from manufacturing defects for a period of 10 years: 10 years replacement products; 1 year parts and labour, when used in a domestic situation.

This warranty does not cover against normal wear and will be voided if the product is misused or not installed in accordance with the instructions supplied.

In the event this product is rendered obsolete and a replacement is required, Oliveri Solutions reserves the right to supply a product of equal substitution at their discretion.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Service Details

If the problem represents a danger, or damage to property may occur, immediately shut off the water supply if applicable.

If the product requires servicing, please contact your installer (preferably the one who installed it).

If the installer is satisfied that the problem is not due to poor installation, contact T2 Services Pty Ltd for assistance on:

Ph: (07) 5596 0738

Fax: (07) 5527 3353

Email: oliveri@t2services.com.au

If a warranty service call finds that the product is not at fault, T2 Services Pty Ltd reserves the right to pass on any callout fee to the householder.

Bath Tub Warranty Details

Oliveri bath tubs are warranted to be free from manufacturing defects for a period of 10 years: 10 years bath shell; 1 year labour, when used in a domestic situation.

This warranty does not cover against normal wear and will be voided if the product is misused or not installed in accordance with the instructions supplied.

In the event this product is rendered obsolete and a replacement is required, Oliveri Solutions reserves the right to supply a product of equal substitution at their discretion.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Service Details

If the problem represents a danger, or damage to property may occur, immediately shut off the water supply if applicable.

If the product requires servicing, please contact your installer (preferably the one who installed it).

If the installer is satisfied that the problem is not due to poor installation, contact T2 Services Pty Ltd for assistance on:

Ph: (07) 5596 0738

Fax: (07) 5527 3353

Email: oliveri@t2services.com.au

If a warranty service call finds that the product is not at fault, T2 Services Pty Ltd reserves the right to pass on any callout fee to the householder.

Showers Warranty Details

Oliveri showers (chrome) are warranted to be free from manufacturing defects for a period of 15 years: 15 years main body; 2 years shower head, shower arm, plastic hand piece, hose, seals, o’rings; 1 year finish and labour, when used in a domestic situation.

Oliveri showers (matte black and brushed nickel) are warranted to be free from manufacturing defects for a period of 3 years: 3 years main body; 2 years shower head, shower arm, plastic hand piece, hose, seals, o’rings; 1 year finish and labour, when used in a domestic situation.

This warranty does not cover against normal wear and will be voided if the product is misused or not installed in accordance with the instructions supplied.

In the event this product is rendered obsolete and a replacement is required, Oliveri Solutions reserves the right to supply a product of equal substitution at their discretion.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Service Details

If the problem represents a danger, or damage to property may occur, immediately shut off the water supply if applicable.

If the product requires servicing, please contact your installer (preferably the one who installed it).

If the installer is satisfied that the problem is not due to poor installation, contact T2 Services Pty Ltd for assistance on:

Ph: (07) 5596 0738

Fax: (07) 5527 3353

Email: oliveri@t2services.com.au

If a warranty service call finds that the product is not at fault, T2 Services Pty Ltd reserves the right to pass on any callout fee to the householder.

Toilet Warranty Details

Oliveri toilet suites are warranted to be free from manufacturing defects for a period of 10 years: 10 years vitreous china cistern and pan replacement of products; 2 years valves, fittings and seat; 1 year seals and labour, when used in a domestic situation.

This warranty does not cover against normal wear and will be voided if the product is misused or not installed in accordance with the instructions supplied.

In the event this product is rendered obsolete and a replacement is required, Oliveri Solutions reserves the right to supply a product of equal substitution at their discretion.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Service Details

If the problem represents a danger, or damage to property may occur, immediately shut off the water supply if applicable.

If the product requires servicing, please contact your installer (preferably the one who installed it).

If the installer is satisfied that the problem is not due to poor installation, contact T2 Services Pty Ltd for assistance on:

Ph: (07) 5596 0738

Fax: (07) 5527 3353

Email: oliveri@t2services.com.au

If a warranty service call finds that the product is not at fault, T2 Services Pty Ltd reserves the right to pass on any callout fee to the householder.

Bathroom Accessory Warranty Details

Oliveri bathroom accessories are warranted to be free from manufacturing defects for a period of 7 years: 7 years parts; 1 year labour, when used in a domestic situation.

This warranty does not cover against normal wear and will be voided if the product is misused or not installed in accordance with the instructions supplied.

In the event this product is rendered obsolete and a replacement is required, Oliveri Solutions reserves the right to supply a product of equal substitution at their discretion.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Service Details

If the problem represents a danger, or damage to property may occur, immediately shut off the water supply if applicable.

If the product requires servicing, please contact your installer (preferably the one who installed it).

If the installer is satisfied that the problem is not due to poor installation, contact T2 Services Pty Ltd for assistance on:

Ph: (07) 5596 0738

Fax: (07) 5527 3353

Email: oliveri@t2services.com.au

If a warranty service call finds that the product is not at fault, T2 Services Pty Ltd reserves the right to pass on any callout fee to the householder.

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KITCHEN / BATHROOM / LAUNDRY

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