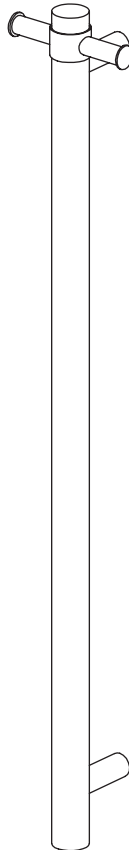


# Venice

Heated Vertical Towel Rail  
VE6595 Models







## Installation Instructions

**THIS PRODUCT MUST BE INSTALLED BY A LICENCED ELECTRICIAN**



### STOP AND READ CAREFULLY

#### PRE-INSTALLATION CHECKS

-  Unpack & check the item is correct and no damage has occurred during transit.
-  If there are any visible defects, **DO NOT PROCEED WITH THE INSTALLATION** and please contact the place of purchase immediately.
-  **ANY CLAIMS FOR DAMAGE WILL NOT BE ACCEPTED AFTER INSTALLATION.**
-  Protect your product before and during installation. Scratches or other surface damage sustained during or after the installation are **NOT COVERED BY WARRANTY.**
-  Installation must be in accordance with local wiring rules and regulations. Installation must be in accordance with AS/NZS 3000.
-  This product must be installed by a licenced Electrician.

## TECHNICAL DETAILS

This product is manufactured to International Standards:

IEC335-1:1991  
IEC60335-2-43, 1995  
AS/NZS3350.1.2002

IP Rating is IP55.

## WIRING INSTRUCTIONS

**Green/yellow:** Earth  
**Blue:** Neutral  
**Brown:** Phase (power)

## SAFETY WARNINGS

- A qualified Electrician must install this appliance in accordance with local wiring regulations and this Instruction Manual.
- **This is a 12V heated towel rail and MUST be wired through the transformer included with the rail.**
- Ensure each rail is protected by a properly rated RCD circuit
- The provided transformer will show an output once connected to a load and only then.
- The 12V transformer must be positioned in a dry, well ventilated and accessible location.
- The maximum distance the transformer can be installed away from the rail is 2 metres.
- A means for disconnection must be incorporated into the fixed wiring in accordance with AZ/NZS 3000:2000. If connected to the supply via a three-pin plug to a fixed socket, the plug must be accessible for disconnection.
- If the power cord is damaged, the complete appliance must be returned to the Manufacturer for repair.
- This appliance will be hot to touch when turned on.
- Children should be supervised to ensure that they do not play with the appliance.
- This appliance is not intended for use by persons with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Do not immerse rails in any liquid.
- Keep heating surfaces at least 100mm away from surrounding structures.
- In order to avoid a hazard for very young children, this appliance should be installed so that the lowest heated rail is at least 600mm above the floor level.

## PRE-INSTALLATION NOTES

- **Installation must be performed by a licenced electrician.**
- A switched electrical supply wire must be fed through the finished wall surface.
- The heated rail electrical wire is located at the bottom mounting point / rail leg.
- Install the transformer in the ceiling or wall cavity, no more than 2 metres from the rail.
- If installing in the wall cavity, ensure the transformer is behind an access plate or a timer/switch for easy access and has proper ventilation.
- The installation location must adhere to wet area guidelines in accordance with IP rating: IP55
- Connect rail to the main power supply following local building and wiring regulations.

## CARE & MAINTENANCE

Clean with a soft cloth and warm soapy water as necessary - rinse and dry after cleaning. Under no circumstances should abrasive or acid based cleaning products be used.

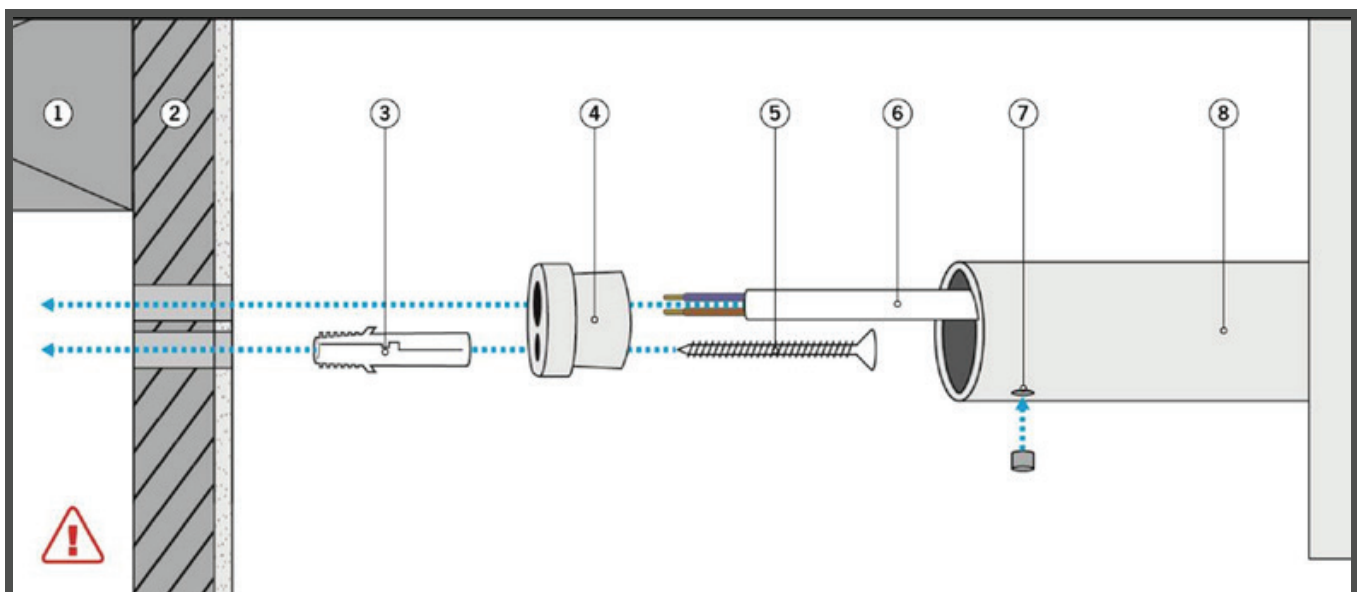
# ⚠ CAUTION

Risk of personal injury. Take safety precautions when installing electrical appliances. Be sure to use proper tools and always wear personal safety devices for your protection.

## INSTALLATION STEPS

This method of connection will allow you to completely conceal the cable for your towel rail. All components required to complete this installation are included in the package. **This is a 12V heated towel rail and MUST be wired through the included transformer.**

1. Remove product from packaging and check for damage, if the product is damaged, do not install and return to store of purchase.
2. Careful read all Safety Warnings and Pre-Installation Notes in this manual before commencing installation.
3. Install the transformer in the ceiling or wall cavity, no more than 2 metres from the rail.
4. Ensure the power supply is switched off and connect the transformer to the main power supply following local building regulations. If installing in the wall cavity, ensure the transformer is behind an access plate or a timer/switch for easy access and has proper ventilation.
5. Check that the transformer receives 240V power.
6. Locate the electrical cord in the bottom leg/mounting point of the towel rail.
7. Hold the towel rail against the wall in the desired position. NOTE: If installation is on to a stud wall, please ensure there are timber noggins to fix the rails to. If fixing to cement or plaster board, use fixings with a high weight bearing rating to ensure proper and safe installation.
8. Draw around each leg to mark the fixing locations on the wall. Remove the towel rail from the wall.
9. Inside the legs of the rail you will find the wall brackets required for mounting the rail. Use the provided Allen key to release the grub screws and retrieve the brackets.
10. Take the 2 mounting brackets and place them on the wall where the fixing locations are marked. Mark screw holes. NOTE: At the bottom leg/electrical wire connection fixing point, mark 2 holes, one for the screw hole and one for the electrical cord to pass through.
11. Using a suitable drill bit, drill holes into the mounting surface to accommodate plastic expansion sleeves at the screw hole positions drawn on the wall at each fixing point.
12. Push the plastic expansion sleeves into the drilled holes.
13. Using the screws provided, attach the mounting brackets on to the wall.
14. Ensure the power supply is switched off.
15. Feed cable in bottom rail leg through the mounting bracket and into the wall.
16. Run the cable to the transformer and connect the wiring.
17. Slide the legs of the rail over the mounting brackets and using the Allen key provided, tighten the grub screw found on the bottom side of each leg until flush with the leg surface and the rail is secure.
18. Check Product is operating correctly after installation.



## LEGEND:

- |                     |                       |              |                    |
|---------------------|-----------------------|--------------|--------------------|
| ① Stud Work         | ② Plasterboard & Skim | ③ Wall Plug  | ④ Mounting Bracket |
| ⑤ Countersunk Screw | ⑥ Electrical Cable    | ⑦ Grub Screw | ⑧ Towel Rail       |

## WARRANTY

We provide the following warranty for products purchased in Australia or New Zealand from authorised Oliveri resellers for use in domestic residential (indoor) or commercial (indoor) installations (Products). Commercial installations include are all non-residential installations including hotels, motels, gyms, clubs, factories, schools, hospitals, restaurants and aged care facilities. This warranty is in addition to our responsibility to customers under all other statutory and regulatory requirements. The applicable warranty period set out below (Warranty Period) starts at the original date of purchase.

PRODUCT	COMPONENT	DOMESTIC USE	COMMERCIAL USE
Bathroom Accessories	Parts	7 years replacement parts, 1 year labour	3 years replacement parts, 1 year labour
	Finish (polished & brushed stainless steel)	7 years replacement parts, 1 year labour	1 year replacement parts & labour
	Finish (other)	5 years replacement parts, 1 year labour	1 year replacement parts & labour

### WARRANTY STATEMENT

(a) Our Products come with guarantees that cannot be excluded under the Australian and New Zealand consumer law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage.

(b) If during the applicable Warranty Period, a Product has a material defect which arose in the course of manufacture then, subject to the warranty conditions below being met, you may submit a warranty claim to us by email or calling our Customer Care Centre:

#### Australia

Ph: 08 8348 6444 (select Service & Warranty option)

Email: warranty@oliveri.com.au

#### New Zealand

Ph: 0800 440 606 (select Service & Warranty option)

Email: warranty@oliveri.co.nz

If a warranty service call finds that the product does not have a genuine manufacturing fault, our Warranty Service Agent reserves the right to pass on any call-out fee to the householder. If we require you to return the Product, you must pay the expenses for such return.

### WARRANTY CONDITIONS

We will (at our cost) either repair or replace (at our option) the Product at an equivalent value of the product purchased if it is discovered that the Product contains a material defect which arose during manufacture. We will pay the expense for shipment of the repaired or replaced Product to you. The warranty set out in the Warranty Statement above (other than sections 1(a)) is subject to the following conditions, and accordingly will not apply if:

(a) The Product was not new as at the date of purchase or proof of purchase details (such as invoice, receipt or transaction record) are not provided.

(b) There is a failure to follow installation instructions, evidence cannot be provided that the Product was installed by a licensed electrician or the Product is used other than in accordance with product specifications.

(c) Repair work is performed on the relevant Product by a person other than us, our authorised service agents or any electrician who has not received authorisation from us prior to proceeding with the work.

(d) Applicable statutes or regulations relating to public health are not observed and the Product must not have been damaged by misuse, accident or neglect.

(e) Standards or regulations governing installation are not observed.

(f) Harsh detergents or abrasive cleaners are used on any finishes of the Product.

(g) The damage is edge chipping, surface damage caused by wear and tear, cracking or discolouration due to the Product being subjected to high heat or damage caused by improper use.

(h) The Product has discolouration, natural pitting, corrosion or rusting from environmental factors.

(i) Adequate access to products, fittings and fixtures to undertake extended warranty repairs is required. We will not be responsible for any consequential damage or costs where adequate access to product fittings and fixtures is not accessible.

(j) the Product has been moved from original installations.

**Oliveri Solutions Pty Ltd** ABN 12 007 551 886

For more information or any questions about this warranty, contact us or visit our website.

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