



THIS HAND SHOWER MUST BE INSTALLED BY A LICENSED PLUMBER IN ACCORDANCE WITH LOCAL REGULATIONS

This Oliveri hand shower is manufactured to standard AS/NZS 3662.

### IMPORTANT INFORMATION

This Product is to be installed by a licensed plumber. Installation must comply with AS 1428.1, the AS/NZS 3500 series of Standards, the Plumbing Code of Australia (PCA) and local regulatory requirements. Please leave this document with the Product after installation.

Please ensure that the lines are flushed prior to installation as contaminants in the water can damage the shower head, hose, seals and flow regulators and affect the performance of the Product. This product is supplied with a Dual check back flow prevention device.

The WELS compliant flow regulator has been pre-assembled into the handpiece (where applicable). To comply with WELS the flow regulator must remain in place. Care must be taken during installation to ensure the flow controller is not damaged by the male connecting thread.

### BEFORE INSTALLATION

Remove Product from packaging and check the Product matches what you have ordered, is complete with all parts (per exploded drawing) and is not damaged. If the Product is incorrect, damaged or missing parts, DO NOT install and return to the store with proof of purchase for a refund or replacement.

Installed Products are warranted for genuine manufacturing defects arising in your Product during the course of normal domestic or commercial use for the term of the warranty period. Our manufacturer's warranty does not cover Product which have been installed with pre-existing damage or missing parts.



## Rome Care Shower Kit (Chrome)

**RO111C-CR**

### CARE & MAINTENANCE

Clean with a soft cloth and warm soapy water as necessary. Rinse and dry after cleaning. Under no circumstances should abrasive or acid-based cleaning products be used.

### WARRANTY

This Care Shower Kit is warranted to be free from manufacturing defects for a period of 5 years replacement parts and 1 year labour.

Subject to the terms contained in the full warranty information available at <https://oliveri.com.au/service-and-warranty>, where a genuine manufacturing defect arises within the warranty period Oliveri will, at its election, repair the defect or replace the product.

**This warranty does not cover against normal wear and will be voided if the product is misused or not installed in accordance with these instructions.**

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

### SERVICE

**If the problem represents a danger, or damage to property may occur, immediately shut off the water supply.** If the product requires servicing, please contact your plumber (preferably the one who installed it). Most problems occur due to contaminated supply lines or water pressure exceeding 500 kPa.

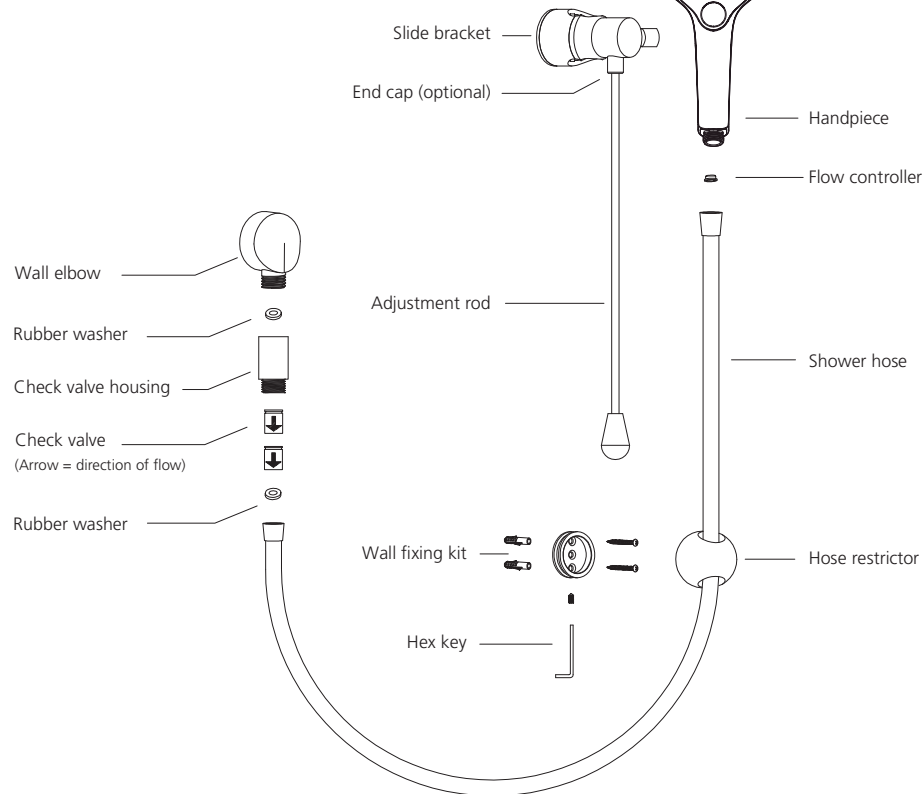
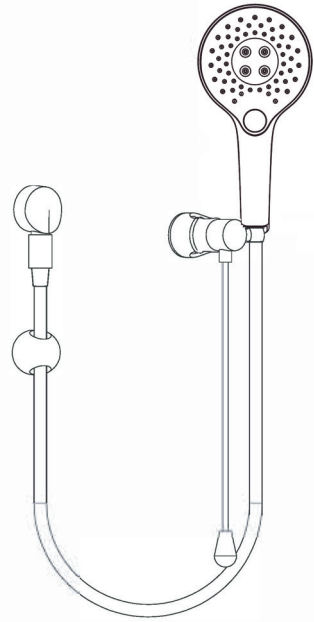
If the Plumber / Installer is satisfied that the problem is not due to poor installation, contact Oliveri's nominated Warranty Service Agent for assistance on:

Ph: (08) 8348 6444 (choose the after sales service & warranty option)

Email: [warranty@oliveri.com.au](mailto:warranty@oliveri.com.au)

For full warranty information visit: <https://oliveri.com.au/service-and-warranty>

**If a warranty service call finds that the product does not have a genuine manufacturing fault, our Warranty Service Agent reserves the right to pass on any call-out fee to the householder.**



# Oliveri

## Installation Instructions

### GENERAL NOTE

This product is to be installed by a licensed plumber, installation must comply with AS/NZS 3500 and local plumbing codes.

### PRESSURES & TEMPERATURES

Maximum Hydrostatic Pressure is 500 kPa. (As per AS/NZS3500)

**NOTE: AS/NZS3500.1:2021 (Clause 3.3.2) states "The maximum static pressure at any outlet, other than a fire service outlet, within a building shall not exceed 500 kPa.**

NOTE Pressures above 500 kPa can cause damage from water hammer, reduced life of appliances, taps and fittings, and cause excessive noise in the system.

Minimum Hydrostatic Pressure is 150 kPa. This Product may not be suitable for use with gravity-fed water heaters, low pressure supply networks, instantaneous water heaters, tempering valves and thermostatic mixing valves.

Maximum operating temperature is 65°C.

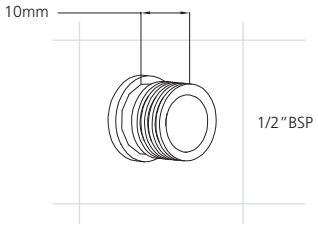
Please ensure that the lines are flushed prior to installation as contaminants in the water can damage the flow regulator and also affect the performance of the shower.

Care must be taken when tightening the Handpiece to ensure that the male connecting threads do not damage the Flow controller.

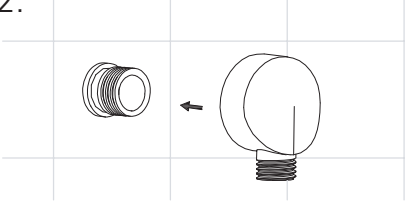
### TO THE CONSUMER

1. The Shower is to only be cleaned with warm soapy water.
2. Under No Circumstances should any abrasive, cream or acid based cleaning agents be used as these types of cleaners will damage the finish, shower head nipples and seals.

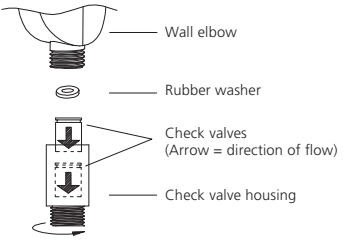
Installation steps

1.  10mm  
1/2" BSP

Ensure the 1/2" BSP nipple is the correct length as shown, is clean and deburred. Apply sufficient thread seal tape in a clockwise direction Do not overload thread seal tape.

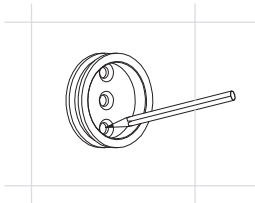
2. 

Check the O-ring is in place and screw the Wall elbow onto the 1/2" BSP nipple. The Wall elbow outlet must face down, allowing the hose to hang vertically. Do not overtighten.

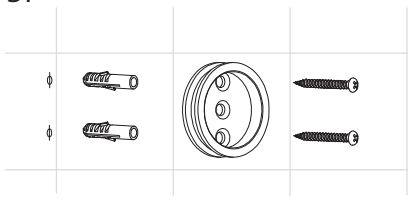
3. 

Wall elbow  
Rubber washer  
Check valves (Arrow = direction of flow)  
Check valve housing

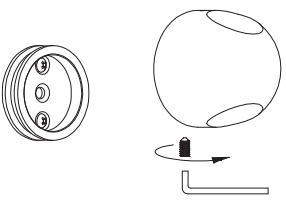
Ensure the Rubber washer and Check valves (with arrows following direction of flow) are fitted into the Check valve housing. Screw the complete Housing onto the Wall elbow.

4. 

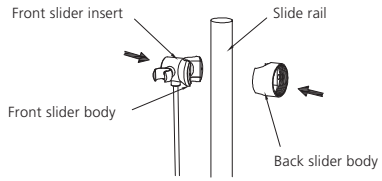
Place the Hose restrictor wall bracket on the wall and mark out the fastener hole locations. Ensure the bracket will be fixed directly to a structural support.

5. 

Using the screws supplied, firmly secure the wall bracket. Note: The supplied plugs are intended for use on masonry wall only. Use appropriate anchors for other wall types.

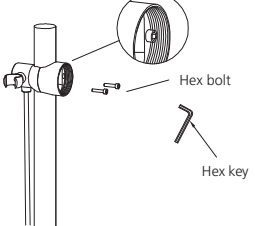
6. 

Fit the Hose restrictor onto the wall bracket, ensuring the grub screw hole is at the bottom. Using the supplied Hex key, securely tighten the Hose restrictor. Test for stability.

7. 

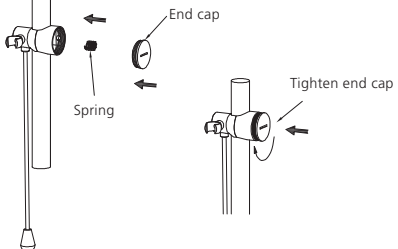
Front slider insert  
Slide rail  
Front slider body  
Back slider body

Check the Front slider insert is seated in the Front slider body. Fit the front and back Slide bracket onto the 32mm grab rail.

8. 

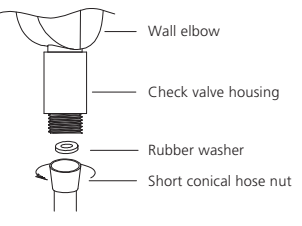
Hex bolt  
Hex key

Fasten the front and back of the Slide Bracket together, using the supplied Hex bolts and Hex key.

9. 

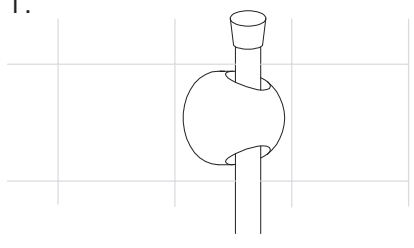
End cap  
Spring  
Tighten end cap

Fit the Spring into the Slide bracket followed by the End cap. Apply pressure to compress the Spring. While maintaining pressure, tighten the End cap until it is flush.

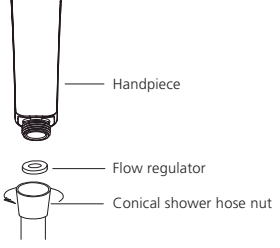
10. 

Wall elbow  
Check valve housing  
Rubber washer  
Short conical hose nut

Confirm the Rubber washer is fitted in the base of the Short conical hose nut. Secure the Shower hose to the Wall elbow. Do not overtighten.

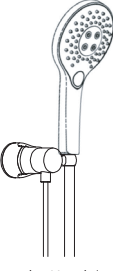
11. 

Feed the free end of the Shower hose into the Hose restrictor and pull the hose through.

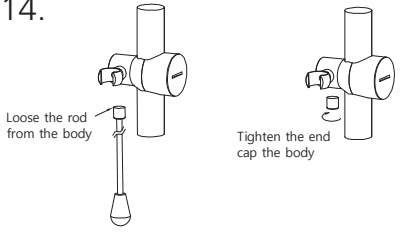
12. 

Handpiece  
Flow regulator  
Conical shower hose nut

Confirm the Flow regulator is fitted in the Handpiece. Tighten the Handpiece to the Shower hose. Do not overtighten as this could damage the Flow regulator.

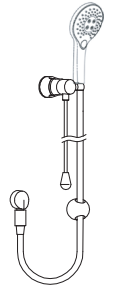
13. 

Rotate the Slide bracket so the Handpiece cradle is on the right side, and place the Handpiece in the Slide bracket. The Adjustment rod must be located nearest to the user.

14. 

Loose the rod from the body  
Tighten the end cap the body

If the Adjustment rod is not required, it can be removed by unscrewing the swivel nut from the Slider body and installing the supplied End cap in its place.

15. 

Check for leaks and test to ensure correct operation.

Note: Images are for illustrative purposes only. Installation will vary depending on the shower system and its proximity to any toilet, basin and/or bath.

Troubleshooting

Issue	Solution
No water is coming out or flow rate is poor	Remove the Check valves and confirm the arrows follow the direction of flow. Flush valves under running water to remove any debris.
The slide bracket is too stiff or too loose	Unscrew the End Cap, adjust the Spring and retighten as required.
The conical hose nuts will not seal	Ensure the Rubber washers and Flow regulators are undamaged and in place, and the Short conical hose nut is fitted to the Check valve housing. Wipe the Hose nut with a clean cloth and tighten firmly. If required, use a rubber glove or towel to provide grip.